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To our valued **Descaler** customers:

This letter will attempt to answer requests for further information on our product, **SDS+RTD**. Concern for the exclusion of any pH value information listed in our descriptive literature needs to be addressed.

**SDS+RTD** is a very unique and puzzling solution in that it is safe to handle and yet is designed to dissolve some of the toughest water deposits found in water operated equipment. We claim the product is safe enough to hold in the open hand and do so with many years of personal experience. We also claim that our **SDS+RTD** will not attack your equipment and will remove the most stubborn calcium deposits when used as directed. We have been offering this product for over fifty years and have never had an instance that would prove otherwise.

The issue of hydrogen ion measurement or pH has been a difficult one to address and has become a more prominent issue in recent times. We have had great difficulty in accurately ascertaining the proper pH with any degree of certainty for **SDS+RTD**. DELTA has gone as far as having the manufacturers of metering devices attempt an accurate measurement to no avail. We have been assured that the value falls somewhere around or below 3.0 which puts it on the acidic side of the pH scale. However, this value is similar to that of vinegar, Coca-Cola and orange juice; all consumables and all non-hazardous materials.

We at Delta Products Group feel that the pH value of a product is in no way indicative of the hazard level of that substance and therefore have not included this requested information, however vague, into our literature. **SDS+RTD** is circulated through fouled equipment and deposits are dissolved, the value of the pH will vary as the material loses strength. This will continue until the depletion of activity has rendered the product close to a neutral pH. There will be certain instances when **SDS+RTD** is dissolving water treatment chemical deposits that the pH value will also rise above neutral. Each individual cleaning job will present a unique situation.

As you can see from the above explanation, the dilemma of an accurate measurement is dependent on a myriad of factors. We hope that this helps clarify your inquiry and that the matter of pH is somewhat more understandable. Please feel free to contact us with any further questions.

Sincerely,

Mark Ostermeier  
**Delta Products Group**



S i n g l e S o u r c e S o l u t i o n s